

BIG RIG STEREO REPAIR FORM

Date: _____

Name or Company: _____

Day time phone no. HOME: _____, _____, _____ CELL: _____, _____, _____

City: _____

State: _____ Zip Code: _____

We will use the above information as a way to contact you and ship back to you your unit

Please Use This Area To Describe Problems and Symptoms. Give as much detail as possible!

Vehicle Make _____ Vehicle Model _____ Vehicle Year _____

- 1) Make sure unit is well packed (Preferably doubled boxed)
- 2) Only send parts that need repairing
- 3) Fill out complete form and ship with radio to.....

Big Rig Stereo
2954 S. Stratford Rd.
Winston-Salem, NC 27103

Once we receive your unit, BRS will test the unit and estimate the cost of repair. At that point we will call you with the estimate. If you want to proceed with the repair we will. If you decide not to repair we will ship it back to you unrepared for a minimum shipping fee.

All work is preformed by our certified technician. Once you unit is repaired it carries a 90 day warranty on that repair only. If unit fails under the warranty period, our technician will check to see if the problem is *recurring* or a separate new problem.

You are responsible for both ways of shipping an additional repair charges , unless we goof.

Feel free to call us before and during repair process at **1-866-424-0575**

We will call you for Credit Card Payment once unit is repaired or re shipped unrepared